



2nd May 2002

Elgas Ltd A.C.N. 002 749 260
A.B.N. 85 002 749 260
327 Police Road, Mulgrave, VIC 3170
Private Bag 30, Mulgrave Nth VIC 3170
Tel: (03) 9767 7222
Fax: (03) 9767 7247
www.elgas.com.au

Rum Charles
Indigo Consultant
208 York St
South Melbourne
VIC 3205

Dear Rum,

I write to thank you for your excellent presentation at the Elgas Eastern Region Conference held at Healesville on Friday 19th April 2002. Your presentation was informative, well prepared, very professional and enthusiastic.

The attendees at the Conference remarked to me of the high quality of all the presenters.

Once again, thank you for your participation and making the Conference a great success.

Yours sincerely,

A handwritten signature in black ink that reads "Kevin Sonogan". The signature is written in a cursive, flowing style.

Kevin Sonogan
Eastern Region Distribution Manager
ELGAS